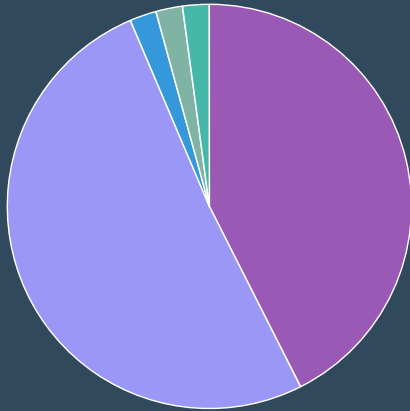


# Client Feedback

Survey Results



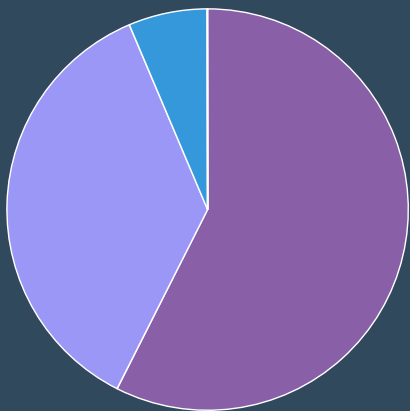


### 1) How satisfied are you with TQR's overall Recruitment Service?

- Very satisfied - 44%
- Satisfied - 50%
- Neutral - 2%
- Dissatisfied - 2%
- Very dissatisfied - 2%

#### Did you know?

We also offer outplacement support, assessment centres, salary and market surveys.

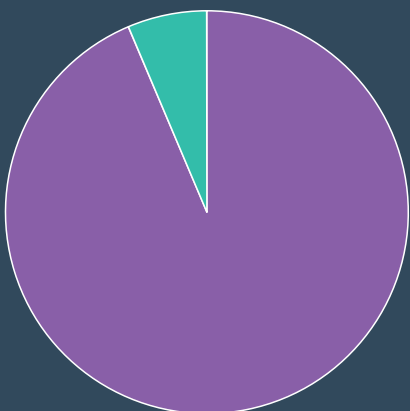


### 2) Does your TQR Account Manager provide a Professional Service?

- Strongly agree - 58%
- Agree - 36%
- Neutral - 6%
- Disagree - 0%
- Strongly disagree - 0%

#### Did you know?

Collectively, TQR have over 150 years of recruitment experience.

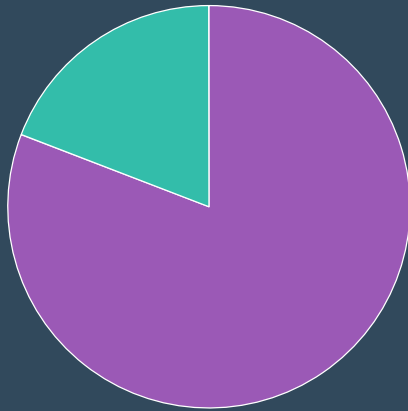


### 3) Do you feel TQR offers good value for money?

- Yes - 94%
- No - 6%

#### Did you know?

On average TQR review 2,500 direct applications every month, collectively saving our clients 12,500 hours per month.

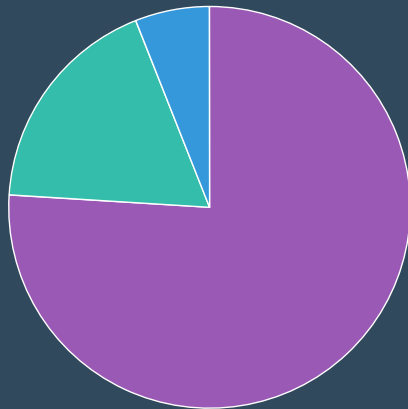


#### 4) Do you use more than one agency for your recruitment solutions?

- Yes - 81%
- No - 19%

##### Did you know?

Our multi-skilled Account Managers specialise in IT, professional services, legal, commercial, technical, industrial and hospitality

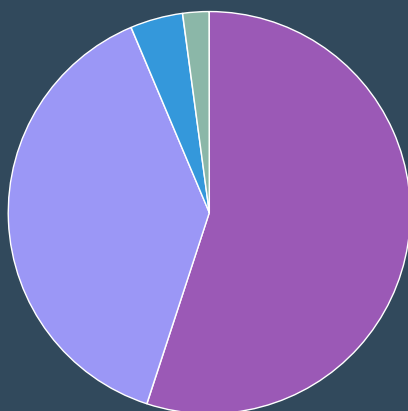


#### 5) Would you consider using TQR for all of your vacancies?

- Yes - 62%
- No - 32%
- Maybe, I'd be keen to know more - 6%

##### Did you know?

Our breadth of experience stretch from small independent clients through to 3,000 FTE businesses.



#### 6) How likely are you to recommend TQR?

- Highly likely - 56%
- Likely - 38%
- Neutral - 4%
- Unlikely - 2%
- Highly unlikely - 0.00%

Thank you to our clients for working in partnership with us and recommending our services.

## 7) Would you like to leave any additional feedback?



*Good relationships are invaluable, and I feel we have this with TQR!*



*TQR have provided me with high quality candidates, constant support and communications with total clarity throughout the process*



*The current account manager I have works really well with me. I get a good supply of candidates and very quick responses to questions and any queries I may have*



*Great service - friendly staff and always cheerful - nice to work with*



*Our account manager is fantastic!*



*The staff are always responsive and easy to communicate with and have made a point of making face to face contact on a number of occasions*

### Want to find out more?

Whether you'd prefer to email, engage in a non obligatory phone call or wish to invite us into your business to discuss your holistic recruitment needs, one of our friendly, multi-skilled Account Managers will be able to help. We know that to build true partnerships with our clients we take their lead, in return we'll provide years of recruitment experience and in-house expertise.